

SEPTEMBER 2017

UN Secretariat Global Learning & Career Support Programmes

Be ready for your mid-point review!

With the mid-point review around the corner, the ability to give and receive constructive feedback becomes especially relevant. Whether you are giving feedback to your direct reports or to your supervisor, being prepared will make the conversation easier for you and your counterpart. To support you with this, we've put together some learning resources you might find useful: check out this month's Lynda.com video of the month on giving feedback or explore Communicating with Empathy, Having Difficult Conversations, Communicating with your supervisor and many more.

Reach out to your local HR staff for more details on learning options related to giving and receiving feedback available in your Duty Station.



Lynda.com video of the month: Delivering employee feedback

In this course, author Todd Dewett helps you identify ways to give both positive and negative feedback to employees. Learn how to create a culture driven by meaningful feedback and deliver coaching and suggestions to help employees stretch and grow. Discover the characteristics of helpful feedback, different feedback types, structured conversations, and strategies to refocus difficult employee reactions.

Duration: 1h 7m

For more information on Lynda.com at the UN, visit: hr.un.org/lynda



ANNOUNCEMENT – ECA CATALOGUE OF LEARNING & DEVELOPMENT INITIATIVES

Are you working in an African Duty Station and would like to learn about the learning and development opportunities? You are in luck! As the United Nations Economic Commission for Africa (ECA) positions itself as a Centre of Excellence for learning for UN entities in Africa, you can now access the ECA Catalogue of Learning and Development Initiatives 2017-18, which shows a list of training programmes planned for the performance cycle 2017-18.

For more details please visit the 2017 calendar or on it's Annex 4 and Annex 5



GLOBAL OPPORTUNITIES FOR LEARNING AND CAREER SUPPORT IN SEPTEMBER

MANAGEMENT RELATED PROGRAMMES

Unconscious Bias briefing for CBI panel members (LMS-2679) WebEx

Duration: 1.5 hours

Wednesday, 6 September 2017

4:30 am (New York) // 10:30 am (Geneva) // 3:30 pm (Bangkok) Wednesday, 6 September 2017

9 am (New York) // 3 pm (Geneva) // 8 pm (Bangkok)

Tuesday, 5 September 2017 4:30 am (New York) // 10:30 am (Geneva) // 3:30 pm (Bangkok) Tuesday, 5 September 2017

8 am (New York) // 2 pm (Geneva) // 7 pm (Bangkok) Sessions recording via Webex

LANGUAGE SKILLS ONLINE PROGRAMMES

Vocabulario y Gramática A1: Gustos y tiempo libre (LMS-1860-12) Self-paced with tutor

Duration: 4 hours (Daily monitoring and feedback. Weekly individual tutoring - max 15 min, via Skype, telephone, in person upon request and appointment.) Monday, 25 September to Friday, 20 October 2017

Vocabulario y Gramática A1. Rutina En Presente (LMS-1859) Self-paced with tutor support

Duration: 4 hours (Daily monitoring and feedback. Weekly individual tutoring - max 15 min, via Skype, telephone, in person upon request and appointment.) Monday, 25 September to Friday, 20 October 2017

Vocabulario y Gramática A2: Ser y estar (LMS-1964)

Self-paced with tutor support Duration: 4 hours (Daily monitoring and feedback. Weekly individual tutoring - max 15 min, via Skype, telephone, in person

upon request and appointment.) Monday, 25 September to Friday, 20 October 2017

Vocabulario y Gramática A2: Pasados en historia y biografías (LMS-2123) Self-paced with tutor support

Duration: 8 hours (Daily monitoring and feedback. Weekly

individual tutoring - max 15 min, via Skype, telephone, in person upon request and appointment.) Monday, 25 September to Friday, 20 October 2017

Vocabulario y Gramática B1: Aconsejar en presente de subjuntivo (LMS-2124) Self-paced with tutor support

Duration: 4 hours (Daily monitoring and feedback. Weekly

individual tutoring - max 15 min, via Skype, telephone, in person upon request and appointment.) Monday, 25 September to Friday, 20 October 2017

Basic Chinese Grammar (LMS-2733-2)

Duration: 1 hour sessions per week (9 weeks) Friday, 29 September to Friday, 1 December 2017 8:30 am (New York) // 2:30 pm (Geneva) // 7:30 pm (Bangkok)

Actualidad y Noticias: Tertulia (LMS-2670-1) WebEx Duration: 1.5 hour sessions per week (5 weeks)

Friday, 15 September to Friday, 20 October 2017 8 am (New York) // 2 pm (Geneva) // 7 pm (Bangkok)

Novelas en español: El beso de la mujer araña (LMS-2672-1) Self-paced with tutor

Duration: 25 hours (tutor available on demand) Monday, 11 September to Friday, 17 November 2017

Russian Verbs of Motion I (LMS-2750) WebEx Duration: 1.5 hour sessions per week (12 weeks) Monday, 11 September to Monday, 4 December 2017

8:30 am (New York) // 2:30 pm (Geneva) // 7:30 pm (Bangkok) Russian Vocabulary Builder (LMS-2752)

WebEx Duration: 1.5 hour sessions per week (6 weeks)

Thursday, 14 September to Thursday, 26 October 2017 8:30 am (New York) // 2:30 pm (Geneva) // 7:30 pm (Bangkok) **English Guided Self Study (LMS-2740-1)**

Self-paced with tutor, WebEx Duration: 12-18 hours of study over 6 weeks (2-3 hours of homework

work per week) Two 30-minute lessons, (individual tutoring - max three 15 min, sessions via Skype or WebEx, by appointment.) Monday, 18 September to Friday, 10 November 2017 $6:\!30$ am (New York) // $12:\!30$ pm (Geneva) // $5:\!30$ pm Bangkok

Advanced Grammar, part 1 (LMS-2213-7)

Duration: 2 hours per week (6 weeks) Wednesday, 27 September to Wednesday, 1 November 2017 7 am (New York) // 1 pm (Geneva) // 6 pm (Bangkok)

COMMUNICATION SKILLS AND GENERAL INTEREST PROGRAMMES

New!!! Exploring the United Nations (LMS-2677-1) WebEx

Duration: 1.5 hour sessions per week (6 weeks) Wednesday, 27 September to Wednesday, 1 November 2017 8 am (New York) // 2 pm (Geneva) // 7 pm (Bangkok)

WebEx Practice Sessions (LMS-2434-3)

To practice using WebEx – as a presenter or attendee. WebEx / Self-paced

Duration: Option of up to two 1.5 hour sessions per week (8 weeks) (Attend one or as many sessions as you like) Monday, 11 September to Thursday, 2 November 2017

Mondays: 6 am (New York) // 12 pm (Geneva) // 5 pm (Bangkok) Thursdays: 9 am (New York) // 3 pm (Geneva) // 8 pm (Bangkok)

Foundations of Writing for the United Nations (LMS-2585-1) Self-paced

Duration: 4 hours

Effective Minutes Writing (LMS-1967-5)

Duration: 2 hour sessions per week (4 weeks) (Individual tutoring

- max two 15 min, session via Skype or WebEx, by appointment.) Friday, 29 September to Thursday, 19 October 2017 7 am (New York) // 1 pm (Geneva) // 6 pm (Bangkok)

E-mail Etiquette (LMS-2214-8)

WebEx

Duration: 2 hours per week (2 weeks) Tuesday, 26 September to Tuesday, 3 October 2017 6 am (New York) // 12 pm (Geneva) // 5 pm (Bangkok)

Report Writing (LMS-2329-3) WebEx

Duration: 2 hours per week (6 weeks) (Individual tutoring - max two 15 min, session via Skype or WebEx, by appointment.) Tuesdays, 19 September to 24 October 2017 6 am (New York) // 12 pm (Geneva) // 5 pm (Bangkok)

English Writing Clinic (LMS-2749-1) self-paced with tutor Duration: 4 hour self-paced course + 3 individual tutoring sessions (4 weeks) (Individual tutoring - max three 20 min, session via Skype or WebEx, by appointment.)

Summary Writing Intensive (LMS-1811-21)

WebEx with tutor Duration: 2 hours per week (4 weeks) (Individual tutoring - max one 15 min, session via Skype or WebEx, by appointment.) Thursday, 14 September to Thursday, 5 October 2017

Monday, 25 September to Monday, 20 November 2017

Summary Writing webinar (LMS-1845-8)

WebEx Duration: 2 hour webinar Friday, 15 September 2017 6 am (New York) // 12 pm (Geneva) // 5 pm (Bangkok)

9 am (New York) // 3 pm (Geneva) // 8 pm (Bangkok)

WebEx with tutor Duration: One 2 hour webinar (individual tutoring - max one

Wednesday, 13 September 2017

Writing for iSeek (LMS-2662-2)

15 min, session via Skype or WebEx, by appointment.) Wednesday, 6 September 2017 9 am (New York) // 3 pm (Geneva) // 8 pm (Bangkok)

(LMS-2822-1) WebEx Duration: 1.5 hour webinar

New Staff Selection System and Managed Mobility - Overview

9:30 am (New York) // 3:30 pm (Geneva) // 8:30 pm (Bangkok)

Register by 12 September to develop your language or communication skills in any of the six official UN languages. We offer many courses online – for beginners to advanced, as well as work-related communication skills courses that native speakers could also benefit from. For example: Arabic Regular courses, levels 1-4 • Basic Chinese Grammar • Exploring the United Nations via WebEX; Social Media and the United Nations • Likes and Dislikes • Russian Verbs of Motion; and Russian Vocabulary Builder • Redacción Eficaz: Cohesión de textos; and Hablemos de igualdad de género. ARABIC • CHINESE • ENGLISH • FRENCH • RUSSIAN • SPANISH

open for applications!

2018 sabbatical leave programme is now

If so, you may want to consider applying for the 2018 sabbatical leave programme. The programme is open to staff who have at least five years of service with the Secretariat under a fixed term, continuing or permanent

contract. The call for applications is open until 25 October 2017.

Have you ever thought about taking a break from work to focus on

a research or a study project and hone your expertise in your field?

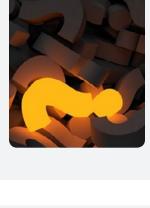
so don't miss your chance! For more information, please visit the Sabbatical Leave Programme site and the latest iSeek article.

We've had 10 issues of this newsletter so far and want to improve it. Now it's your

hear from you!

We want to

turn. We'd like to hear from you: what would you like to see more of? Is there anything you'd like to see survey to let us know and





less of? Please fill out a quick help us address your needs better! Survey in English here

your supervisors or supervisees? Do you need support to prepare for a difficult conversation?

Want to feel more confident about giving performance feedback to

Some extra support for the Mid-point reviews:

- Need advice on how to interact with your supervisor, your team or vour supervisees?
- If you answered yes to any of these questions, consider booking a session with a trained career coach. Take advantage of this unique opportunity
- to improve your abilities and get some helpful tips and pointers on giving and receiving performance feedback.

Please email uncareercoaching@gmail.com to schedule an appointment

and request a "general coaching" session.