

PERFORMANCE MANAGEMENT RESOURCES

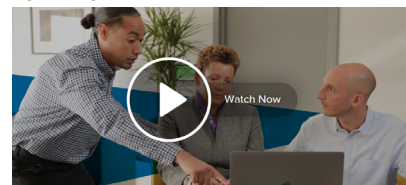
Enhancing feedback culture in the workplace

LEARN HOW TO:

- Give and receive feedback, considering our human nature
- Design and set effective and meaningful goals
- Structure well receivable feedback

Setting team goals – General

by Daisy Lovelace (2018)



Required

AGILE GOAL SETTING

Why the secret to success is setting the right goals

by John Doerr (2018)



Required

Setting Team and Employee Goals

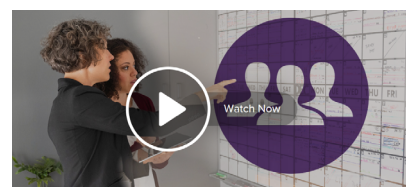
by Mike Figliuolo (2016)



Optional

Goal setting – Matrixed organization

by Mike Figliuolo (2019)



Optional

GIVING & RECEIVING FEEDBACK

How to use others' feedback to learn and grow

by Sheila Heen (2016)



Required

HBR Get Better at Receiving Feedback

by Sheila Heen



Required

Providing feedback in diverse teams Situation/Behavior/Impact

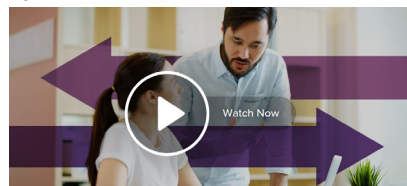
By Daisy Lovelace (2019)



Required

Giving and receiving feedback

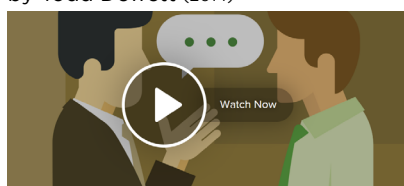
by Gemma Roberts (2016)



Required

Delivering employee feedback

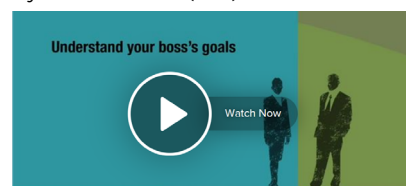
by Todd Dewett (2014)



Optional

Managing your manager

by Todd Dewett (2018)



Optional

Aligned with UN management and organizational priorities, these resources in the field are carefully curated from thought leaders in the field and can be accessed on any device.

HOW TO SIGN UP / EARN YOUR CERTIFICATE

1. Sign up on inspira (LMS-xxxx)
2. Complete the five required courses
3. For further study, complete the optional courses
4. Submit the course evaluation
5. Download your certificate of completion from inspira