



# HR Information Sheet

## UMOJA USERS

### AUTHORITATIVE SOURCE DOCUMENTS

- Staff Rule 3.15 – Non-Family Service Allowance
- [ST/AI/2016/6](#) – Mobility and hardship scheme

## Non-Family Service Allowance

For Staff



Who

Internationally recruited staff members who are assigned to duty stations designated as non-family will be paid the non-family service allowance.



What

The non-family service allowance is a monthly allowance provided by the Organization to staff serving in duty stations designated as non-family. The allowance varies according to family status.

The allowance is discontinued if the duty station designation changes to a family duty station. It is adjusted for individual staff members when there is a change in dependency status.



Why

The non-family service allowance is paid to encourage mobility to non-family locations and in recognition of the increased levels of financial and psychological hardship incurred.



When

The non-family service allowance is payable from the beginning of the staff member's assignment and for the duration of his/her service in a non-family duty station. The allowance is subject to discontinuation should the duty station designation change from non-family to family.

### LINKS & SUPPORT



[HR Handbook](#)



[Online Support](#)



[Contact your HR Partner](#)

**Disclaimer:** This presentation (or document) is intended for informational purposes only. The UN Staff Rules and Regulations and Administrative issuances are the authoritative documents on this topic.

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## Where\*

\*as applicable



Offline



Other  
Systems

The designation of each duty station as family or non-family is maintained in reference tables in Umoja and will be automatically included in payroll once the HR Partner has processed the relevant personnel action to place a staff member in a duty station that is eligible for payment of the non-family service allowance.



How\*

Staff members do not need to take any action to initiate the payment of the non-family service allowance as the Umoja system will automatically generate the payment when a staff member is assigned to an eligible duty station.

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