

# e-PERFORMANCE

## HANDBOOK

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When you hover over the Table of Content or the right hand menu tabs found through out the guide a  icon will appear to indicate a clickable quick link.



# GETTING STARTED

## LOGGING IN TO INSPIRA FOR THE FIRST TIME

- a. In your web browser, go to **<https://inspira.un.org>**
- b. Enter your index number as your User ID
- c. Enter your year of birth followed by the first four letters of your last name in capital letters as your initial Password. *For example, if you were born in 1973 and your last name is Gonzalez, your initial password would be 1973GONZ. If you were born in 1980 and your last name is Lee, your initial password would be 1980LEE.*
- d. Click **Login**

A screenshot of the Inspira login form. It has a light blue background and contains two input fields: "User ID:" and "Password:". Below the fields is a blue "Login" button. Two callout boxes with arrows point to the input fields. The first callout box, labeled "Index number", points to the User ID field. The second callout box, labeled "Year of birth + 1st four letters of last name (CAPITALIZED)", points to the Password field.

It is recommended that you use Internet Explorer 8, Mozilla Firefox 3.5 or above



- e. You will now be prompted to change your password

After logging in for the first time you will be prompted to immediately change your password to something more secure.



## CHECK YOUR FUNCTIONAL TITLE

- Click **Main Menu > Self Service > Job Information > Job Information Summary**
- Review the information which is displayed on the screen

Job summary information as of 07 February 2012	
Polla Taylor	
<b>Job Information</b>	
<b>Last Updated Date/Time:</b>	15/12/2011 11:16:02
<b>Status:</b>	Active
<b>Job Code:</b>	3775
<b>Functional Title:</b>	HUMAN RESOURCES ASSISTANT
<b>Job Family:</b>	Human Resources
<b>Level:</b>	G5
<b>Org Unit:</b>	ESCAP IDD
<b>Business Unit:</b>	UNCS
<b>Supervisor:</b>	Justine Rosales

The > icon indicates a series of items you should click in sequence. For example, Main Menu > Self Service indicates that you should click Main Menu and then click Self Service.



If any of the other information displayed requires updating, please contact your personnel office to request that the appropriate personnel action be done



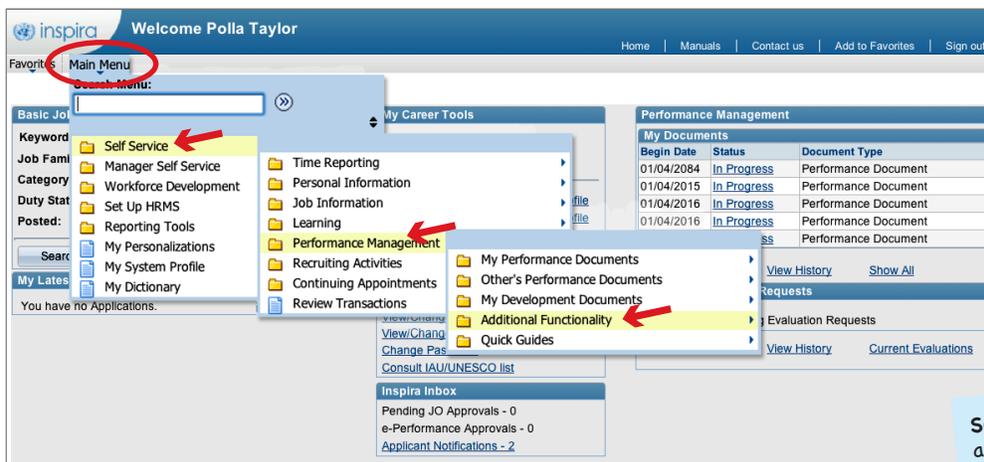
If the level is incorrect, contact your human resources office. If you are on a special post allowance (SPA), it will not be reflected here. This information may be added by the staff member and supervisor in the overall comments section.



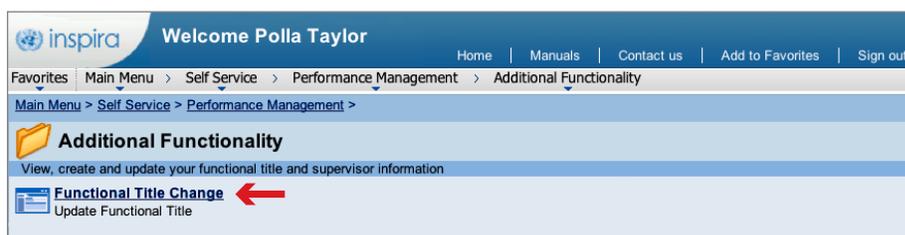
- If the functional title is incorrect follow the instructions on page 5

## CORRECT YOUR FUNCTIONAL TITLE

- a. Click **Main Menu > Self Service > Performance Management > Additional Functionality**



- b. Click [Functional Title Change](#)



- c. Click [Select new Functional Title](#)

**Instructions**

In order to correct your Functional Title, please select your new Functional Title below and click on Save button.

Note: Please, make sure that you are correcting your existing Functional Title and not the title you might acquire as a result of a very recent lateral move or promotion, which will be automatically reflected based on the information received from IMIS.

**Current Functional Title**

HUMAN RESOURCES ASSISTANT, G5

**New Functional Title**

[Select new Functional Title](#)

- d. Select **Functional Title** in the **Search by** drop down box
- e. Enter the first few letters of your new title in the **begins with** box and click (Alternatively click on the button for the available titles)

**Self Service** gives users access to create, review and modify their own performance documents.

**Manager Self Service** gives access to FRO's and SRO's to review and approve documents for the staff that they supervise.

- f. Select your new title

### Look Up Functional Title

**Search by:** Functional Title

[Advanced Lookup](#)

#### Search Results

View 100 First 1-7 of 7 Last

Functional Title	Job Family
<a href="#">COMMUNICATIONS TECHNICIAN</a>	IST
<a href="#">COMPUTER INFORMATION SYSTEMS ASSISTANT</a>	IST

- g. Click  to complete the process
- h. Click **Home** in the top-right corner of the page to return to the Inspira home page

# PROCESS OVERVIEW

The performance management process consists of three main phases: creating a work plan, conducting a mid-point review, and completing the end-of-cycle evaluation. The eight steps in this process are outlined below.

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Acronym and Color Key: **SM** = Staff Member **FRO** = First Reporting Officer **SRO** = Second Reporting Officer

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## PHASE 1: WORKPLAN

1 Create Workplan (SM)

2 Approve Workplan (FRO)

## PHASE 2: MID-POINT REVIEW

3 Start Mid-Point Review (SM)

4 Complete Mid-Point Review (FRO)

## PHASE 3: END-OF-CYCLE EVALUATION

5 Self Evaluation (SM)

6 Evaluation (FRO)

7 Approve Evaluation (SRO)

8 Acknowledge Evaluation (SM)

# PHASE 1: WORKPLAN

## STEP 1: CREATE WORKPLAN (SM)

### Create the Performance Document

- Click **Main Menu > Self Service > Performance Management > My Performance Documents > Create Document**
- Click the **Cycle Start Year** and select the appropriate year
- Click the **Document Type** and select **Performance Document**
- Click [Select FRO](#)

#### Create Performance Documents

Please remember: staff members and supervisors must have ongoing dialogue throughout the performance cycle, as well as meetings at the work plan, mid-point review and end-of-cycle stages

Document Creation Details	
Cycle Start Year:	2017 
Period:	01/04/2017 - 31/03/2018
Document Type:	Performance Document
Language:	English
First Reporting Officer:	<a href="#">Select FRO</a>
<a href="#">Create Documents</a>	

- In the **Person Search** box, enter the FRO's last name and click [Search](#)
- Select the FRO's name and click [OK](#)

Person Search	
<b>Instructions</b>	
Last Name	ROSALES <a href="#">Search</a>
First Name	
<b>Search Results</b>	
<input type="radio"/>	Justine Rosales 
<a href="#">OK</a> <a href="#">Cancel</a>	

- Click [Create Documents](#) on the **Create Performance Documents** page

The > icon indicates a series of items you should click in sequence. For example, Main Menu > Self Service indicates that you should click Main Menu and then click Self Service. 

Should there be multiple staff members with the same first and last name you can find out their department and functional title by clicking on the information icon  

The performance period dates are not modifiable. You may however change the **Actual Period** dates on the work plan. See page 9. 

For technical help click on the 'Contact Us' link.  
For non-technical help please contact:  
[performancemanagement@un.org](mailto:performancemanagement@un.org) 

Create Workplan (SM)

Approve Workplan (FRO)

Start Mid-Point Review (SM)

Complete Mid-Point Review (FRO)

Self Evaluation (SM)

Evaluation (FRO)

Approve Evaluation (SRO)

Acknowledge Evaluation (SM)

## Starting the Workplan

- a. Click [Select/Update SRO](#)

**Current Performance Documents**

**Document Details**  
 Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

You have successfully created a new Performance Document.

**Current Performance Document**

<b>Document ID:</b>	1624	<a href="#">Select/Update SRO</a>
<b>First Reporting Officer:</b>	Justine Rosales	
<b>Second Reporting Officer:</b>	SRO not identified	
<b>Additional Supervisor(s):</b>		

- b. Enter the SRO's last name and click

**Person Search**

**Instructions**

Last Name

First Name

**Search Results**

Justine Rosales

- c. Select the SRO's name and click
- d. Click [Start](#) in the **Workplan** row to enter the workplan

Document Progress			
Step		Status	Action
Workplan	<input type="radio"/>	Not Started	<a href="#">Start</a>
Midpoint Review	<input type="radio"/>		
SM Self Evaluation	<input type="radio"/>		
FRO Evaluation	<input type="radio"/>		
SRO Approval	<input type="radio"/>		
SM Acknowledgement	<input type="radio"/>		

[Return to Current Documents](#)

## Update Your Actual Period

- a. If the dates of your evaluation period differ from the performance cycle dates, you may indicate them in the **Actual Period** date fields.

**Performance Document**

**Workplan**  
 Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018

Actual Period:   -   ←

[Return to Document Detail](#)

## Enter Your Goals

- a. In **Section 1** of the workplan, click  [Add Goals](#)

**Performance Document**

**Workplan**  
 Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017  - 31/03/2018 

---

[Return to Document Detail](#)

---

**Section 1 - Goals**  
 Click on the Add Goals link to add goals  
 [Add Goals](#) 

- b. Insert a goal description (title), related actions and success criteria
- c. Click

**Performance Document**

**Add Goals**  
 Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period :01/04/2017 - 31/03/2018

Insert a goal description (title), related actions and success criteria

Goal 1

**Goal Description and Related Actions (1325 characters max.):**  

Related Actions: a) Ensure that authorization has been provided, b) Enter the payment details in IMIS, c) Follow-up for approval

**Success Criteria (1325 characters max.):**  

[Return to Workplan](#)



- d. Repeat steps a. – c. to add additional goals
- e. When you are finished adding your goals, click

## Review Core Values

- a. Review **Section 2**, which displays the core values that apply to all staff

Create  
Workplan (SM)Approve  
Workplan (FRO)Start Mid-Point  
Review (SM)Complete Mid-Point  
Review (FRO)Self  
Evaluation (SM)Evaluation  
(FRO)Approve  
Evaluation (SRO)Acknowledge  
Evaluation (SM)

## Add Competencies

- a. In **Section 3**, click  [Select/Add Core Competencies](#)

### Section 3 - Core Competencies

Select the Core Competencies most relevant to your goals for this cycle. It is recommended to select four or five.

 [Select/Add Core Competencies](#) 

- b. Select the core competencies most relevant for this performance cycle
- c. Click 

Core Competencies	
<input type="checkbox"/>	Communication
<input checked="" type="checkbox"/>	Teamwork
<input type="checkbox"/>	Planning & Organizing
<input type="checkbox"/>	Accountability
<input checked="" type="checkbox"/>	Creativity
<input type="checkbox"/>	Client Orientation
<input checked="" type="checkbox"/>	Continuous Learning
<input type="checkbox"/>	Technological Awareness



## Add Managerial Competencies

- a. In **Section 4**, click  [Add Managerial Competencies](#)
- b. Select the managerial competencies most relevant for this performance cycle
- c. Click 

Managerial Competencies	
<input checked="" type="checkbox"/>	Managing Performance
<input type="checkbox"/>	Leadership
<input type="checkbox"/>	Vision
<input checked="" type="checkbox"/>	Empowering Others
<input type="checkbox"/>	Building Trust
<input type="checkbox"/>	Judgement/Decision-Making



Remember if you have supervisory responsibilities, you must choose **Managing Performance**.



## Add Your Development Plan

- In **Section 5**, click  [Add Development Plan](#)
- In the **Competency or Career Aspiration** box, enter your development objective. In the **Development Activity** box, enter the activity to support the objective.
- Click 

**Performance Document**

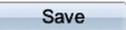
**Add Development plan**

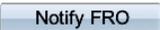
Competency or Career Aspiration:

Development activity:

 [Return to Workplan](#)

- Click 
- When you have completed your workplan, click  to inform your supervisor that it is ready for approval
- Click [Return to Document Detail](#)




[Return to Document Detail](#)

The  button triggers an automatic email to the supervisor informing them that the workplan has been created and is pending their approval/completion.



Create Workplan (SM)

Approve Workplan (FRO)

Start Mid-Point Review (SM)

Complete Mid-Point Review (FRO)

Self Evaluation (SM)

Evaluation (FRO)

Approve Evaluation (SRO)

Acknowledge Evaluation (SM)

## STEP 2: APPROVE WORKPLAN (FRO)

- a. Click **Main Menu > Manager Self Service > Performance Management > Performance Documents > Current Documents**
- b. Click [Performance Document](#) in the row that corresponds to the staff member and performance cycle you wish to review

Where I am FRO | Where I am SRO

### Current Performance Documents

Listed below are the current performance documents for which you are the First Reporting Officer.

Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	Workplan

- c. Click [Review/Approve](#) in the **Workplan** row

### Current Performance Documents

#### Document Details

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

**Current Performance Document**

**Document ID:** 1624 [Transfer to Another FRO](#)  
**First Reporting Officer:** Justine Rosales  
**Second Reporting Officer:** Edouard CONSTANTIN  
**Additional Supervisor(s):**

Step	Status	Action
Workplan	In Progress	<a href="#">Review / Approve</a>
Midpoint Review		
SM Self Evaluation		
FRO Evaluation		
SRO Approval		
SM Acknowledgement		

[Return to Current Documents](#)

If you want the staff member to make changes to the workplan, click [Return to SM](#) instead.

- d. Review **Sections 1- 5** of the workplan. When you are finished, click [Approve](#) > [Approve](#) to approve

### Performance Document

#### Workplan

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

[Approve](#)      [Return to SM](#)      [Return to Document Detail](#)



# PHASE 2: MID-POINT REVIEW

## STEP 3: START MID-POINT REVIEW (SM)

- Click **Main Menu > Self Service > Performance Management > My Performance Documents > Current Documents**
- Click [Performance Document](#) in the row that corresponds to the performance dates you wish to review

Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	Midpoint Review

- Click [Start/Edit](#) in the **Mid-Point Review** row

**Current Performance Documents**

**Document Details**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period:01/04/2017 - 31/03/2018

**Current Performance Document**

**Document ID:** 1624  
**First Reporting Officer:** Justine Rosales  
**Second Reporting Officer:** Edouard CONSTANTIN  
**Additional Supervisor(s):** [Select/Update SRO](#)  
[Select/Update Addit. Supervisor](#)

Step	Status	Action
Workplan	✓ Approved	<a href="#">View</a>
Midpoint Review	○ Not Started	<a href="#">Start / Edit</a>
SM Self Evaluation	○	
FRO Evaluation	○	
SRO Approval	○	
SM Acknowledgement	○	

[Return to Current Documents](#)

- Scroll down to **Section 6** at the bottom of the page

For technical help click on the 'Contact Us' link.

For non-technical help please contact:  
[performancemanagement@un.org](mailto:performancemanagement@un.org)

Save often

This is the point at which the Staff Member can add an additional supervisor, see page 26.

Create Workplan (SM)

Approve Workplan (FRO)

Start Mid-Point Review (SM)

Complete Mid-Point Review (FRO)

Self Evaluation (SM)

Evaluation (FRO)

Approve Evaluation (SRO)

Acknowledge Evaluation (SM)

- e. In **Section 6**, Click the  icon in the **Staff Member** box to input your comments
- f. Click

**Performance Document**

**Edit Mid-Point Comments**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period :01/04/2017 - 31/03/2018

Please remember: staff members and supervisors must have ongoing dialogue throughout the performance cycle, as well as meetings at the work plan, mid-point review and end-of-cycle stages

**Comments:**  

[Return to Workplan](#)

- g. Click  when you are finished entering your comments and are ready for your FRO to complete the Mid-Point review

Before you enter your comments, meet with your FRO to discuss your mid-point review.

Create  
Workplan (SM)Approve  
Workplan (FRO)Start Mid-Point  
Review (SM)Complete Mid-Point  
Review (FRO)Self  
Evaluation (SM)Evaluation  
(FRO)Approve  
Evaluation (SRO)Acknowledge  
Evaluation (SM)

## STEP 4: COMPLETE MID-POINT REVIEW (FRO)

- a. Click **Main Menu > Manager Self Service > Performance Management > Performance Documents > Current Documents**
- b. Click [Performance Document](#) in the row that corresponds to the Staff Member and performance cycle you wish to review

Where I am FRO | Where I am SRO

### Current Performance Documents

Listed below are the current performance documents for which you are the First Reporting Officer.

Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	Midpoint Review

- c. Click [Edit/Complete](#) in the **Mid-Point Review** row

### Current Performance Documents

#### Document Details

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period:01/04/2017 - 31/03/2018

Current Performance Document	
Document ID:	1624
First Reporting Officer:	Justine Rosales
Second Reporting Officer:	Edouard CONSTANTIN
Additional Supervisor(s):	

[Transfer to Another FRO](#)

Document Progress			
Step	Status	Action	
Workplan	✓ Approved	<a href="#">View</a>	
Midpoint Review	🟡 In Progress	<a href="#">Edit / Complete</a>	
SM Self Evaluation	🔵		
FRO Evaluation	🔵		
SRO Approval	🔵		
SM Acknowledgement	🔵		

[Return to Current Documents](#)

- d. In **Section 6**, review the staff member's comments at the bottom of the page
- e. Click the  icon in the **FRO** box to add your own comments

### Section 6 - Mid-Point Comments

**Staff Member**

**Description:** All of my goals have been progressing as expected. Additionally, effective 1 September, I assumed the responsibility to update the section's website.

**FRO**

**Description:** 

To view and enter midpoint comments, scroll down to section 6.



- Create Workplan (SM)
- Approve Workplan (FRO)
- Start Mid-Point Review (SM)
- Complete Mid-Point Review (FRO)**
- Self Evaluation (SM)
- Evaluation (FRO)
- Approve Evaluation (SRO)
- Acknowledge Evaluation (SM)

f. When you are finished, click **Update** > **Complete** > **Complete** to complete the mid-point review

**Performance Document**

**Edit Mid-Point Comments**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period :01/04/2017 - 31/03/2018

Please remember: staff members and supervisors must have ongoing dialogue throughout the performance cycle, as well as meetings at the work plan, mid-point review and end-of-cycle stages

**Comments:** As of the mid-point review time, Polla has made significant progress toward achieving all her goals. She has also assumed responsibility for updating the section's website. Keep up the good work!

**Update** [Return to Workplan](#)

Create Workplan (SM)
Approve Workplan (FRO)
Start Mid-Point Review (SM)
<b>Complete Mid-Point Review (FRO)</b>
Self Evaluation (SM)
Evaluation (FRO)
Approve Evaluation (SRO)
Acknowledge Evaluation (SM)

# PHASE 3: END-OF-CYCLE EVALUATION

## STEP 5: SELF-EVALUATION (SM)

- Click **Main Menu > Self Service > Performance Management > My Performance Documents > Current Documents**
- Click [Performance Document](#) in the row that corresponds to the performance cycle dates you wish to review

Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	SM Self & FRO Evaluation

- Click [Start](#) in the **SM Self Evaluation** row

**Current Performance Documents**

**Document Details**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period:01/04/2017 - 31/03/2018

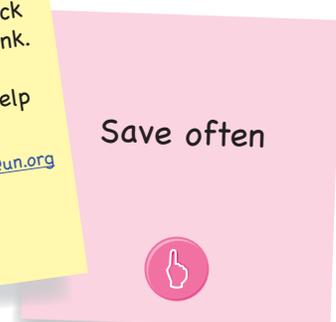
**Current Performance Document**

**Document ID:** 1624  
**First Reporting Officer:** Justine Rosales  
**Second Reporting Officer:** Edouard CONSTANTIN  
**Additional Supervisor(s):** [Select/Update SRO](#)  
[Select/Update Addit. Supervisor](#)

Step	Status	Action
Workplan	✓ Approved	<a href="#">View</a>
Midpoint Review	✓ Completed	<a href="#">View</a>
SM Self Evaluation	○ Not Started	<a href="#">Start</a>
FRO Evaluation	○ Not Started	
SRO Approval	○	
SM Acknowledgement	○	

[Return to Current Documents](#)

- Enter your comments in **Sections 1-7** (where applicable)
- When you are finished, click  >  >  to send the self-evaluation to your FRO



Create Workplan (SM)

Approve Workplan (FRO)

Start Mid-Point Review (SM)

Complete Mid-Point Review (FRO)

Self-Evaluation (SM)

Evaluation (FRO)

Approve Evaluation (SRO)

Acknowledge Evaluation (SM)

## STEP 6: EVALUATION (FRO)

- Click **Main Menu > Manager Self Service > Performance Management > Performance Documents > Current Documents**
- Click [Performance Document](#) in the row that corresponds to the performance cycle dates you wish to review

Where I am FRO | Where I am SRO

### Current Performance Documents

Listed below are the current performance documents for which you are the First Reporting Officer.

Performance Documents	Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
	Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	SM Self & FRO Evaluation

- Click [Start](#) in the **FRO Evaluation** row

### Current Performance Documents

#### Document Details

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

#### Current Performance Document

**Document ID:** 1624 [Transfer to Another FRO](#)  
**First Reporting Officer:** Justine Rosales  
**Second Reporting Officer:** Edouard CONSTANTIN  
**Additional Supervisor(s):**

Document Progress		
Step	Status	Action
Workplan	✓ Approved	<a href="#">View</a>
Midpoint Review	✓ Completed	<a href="#">View</a>
SM Self Evaluation	✓ Completed	<a href="#">View</a>
FRO Evaluation	○ Not Started	<a href="#">Start</a>
SRO Approval	○	
SM Acknowledgement	○	

[Return to Current Documents](#)

Create  
Workplan (SM)Approve  
Workplan (FRO)Start Mid-Point  
Review (SM)Complete Mid-Point  
Review (FRO)Self  
Evaluation (SM)Evaluation  
(FRO)Approve  
Evaluation (SRO)Acknowledge  
Evaluation (SM)

d. Enter your comments and ratings in **Sections 1-7**

### Section 1 - Goals

**Goal 1**

**Description and Related Actions:**  
Process invoices for payment

Related Actions: a) Ensure that authorization has been provided. b) Enter the payment details in IMIS. c) Follow-up for approval

**Success Criteria:**  
a) All invoices are processed within 48 hours of receipt  
b) Claimant is informed within 24 hours of missing information  
c) Payment notification is sent to the claimant

---

**Goals Summary**

**Comments:** Polla's handling of the invoices this year has been truly exceptional. A recent survey of our clients showed a 98% customer satisfaction. We could never have achieved this without her hard work.

---

### Section 2 - Core Values

**CORE VAL-Integrity**

*Demonstrates the values of the United Nations in daily activities and behaviours. Acts without consideration of personal gain. Resists undue political pressure in decision-making. Does not abuse power or authority. Stands by decisions that are in the Organization's interest, even if they are unpopular. Takes prompt action in cases of unprofessional or unethical behaviour.*

Rating:

---

**CORE VAL-Professionalism**

*Shows pride in work and demonstrates professional competence and mastery of subject matter. Efficient in meeting commitments, observing deadlines and observing professional rather than personal concerns. Remains calm in stressful situations.*

Rating:

---

**CORE VAL-Respect for Diversity**

*Works effectively with people from all backgrounds. Treats all people with dignity and respect. Treats men and women equally. Shows respect for and understanding of diverse points of view and demonstrates this understanding in daily work and decision-making. Examines own biases and behaviours to avoid stereotypical responses. Does not discriminate against any individual or group.*

Rating:

---

**Core Values Summary**

**Comments:** Polla has consistently demonstrated the UN's core values.

e. When you have finished inserting your comments and ratings, click  ➤  to send the evaluation to the staff member's SRO for approval

Create  
Workplan (SM)

Approve  
Workplan (FRO)

Start Mid-Point  
Review (SM)

Complete Mid-Point  
Review (FRO)

Self  
Evaluation (SM)

Evaluation  
(FRO)

Approve  
Evaluation (SRO)

Acknowledge  
Evaluation (SM)

## STEP 7: APPROVE EVALUATION (SRO)

- Click **Main Menu > Manager Self Service > Performance Management > Performance Documents > Current Documents**
- Click the **Where I Am SRO** tab at the top of the page
- Click [Performance Document](#) in the row that corresponds to the performance cycle dates you wish to review

Where I am FRO **Where I am SRO**

Listed below are the current performance documents for which you are the Second Reporting Officer.

Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	SRO Approval

- Click [View/Approve](#) in the **SRO Approval** row

**Current Performance Documents**

**Document Details**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period:01/04/2017 - 31/03/2018

**Current Performance Document**

**Document ID:** 1624

**First Reporting Officer:** Justine Rosales

**Second Reporting Officer:** Edouard CONSTANTIN

**Additional Supervisor(s):**

Step	Status	Action
Workplan	✓ Approved	<a href="#">View</a>
Midpoint Review	✓ Completed	<a href="#">View</a>
SM Self Evaluation	✓ Completed	<a href="#">View</a>
FRO Evaluation	✓ Completed	<a href="#">View</a>
SRO Approval	○ Not Started	<a href="#">View / Approve</a>
SM Acknowledgement	○	

[Return to Current Documents](#)

- e. Review the evaluation in **Sections 1-7** and input your comments in **Section 8** at the bottom of the page
- f. When you are finished, click  to approve the evaluation which will then be sent to the staff member for acknowledgment

### Section 8 - SRO Comments

**SRO Comments Summary**

**Comments:** I fully endorse the FRO's evaluation of Polla. Her contributions have been invaluable to the section's success.

[Return to Document Detail](#)

Comments should be consistent with the ratings. If not the SRO could return the evaluation for revision prior to approval.



If you want the FRO to make some changes to the end-of-cycle evaluation, click  instead.



Once the SRO has approved the evaluation, the staff member is automatically notified by email. This message serves as the official notification and the 14 day rebuttal period begins.

Create  
Workplan (SM)Approve  
Workplan (FRO)Start Mid-Point  
Review (SM)Complete Mid-Point  
Review (FRO)Self  
Evaluation (SM)Evaluation  
(FRO)Approve  
Evaluation (SRO)Acknowledge  
Evaluation (SM)

## STEP 8: ACKNOWLEDGE EVALUATION (SM)

- Click **Main Menu > Self Service > Performance Management > My Performance Documents > Current Documents**
- Click [Performance Document](#) in the row that corresponds to the performance cycle dates you wish to review

Performance Documents						
Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	SM acknowledgement

- Click [View/Acknowledge](#) in the **SM Acknowledgement** row

**Current Performance Documents**

**Document Details**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

**Current Performance Document**

Document ID: 1624  
 First Reporting Officer: Justine Rosales  
 Second Reporting Officer: Edouard CONSTANTIN  
 Additional Supervisor(s):

Document Progress			
Step	Status		Action
Workplan	✓ Approved		<a href="#">View</a>
Midpoint Review	✓ Completed		<a href="#">View</a>
SM Self Evaluation	✓ Completed		<a href="#">View</a>
FRO Evaluation	✓ Completed		<a href="#">View</a>
SRO Approval	✓ Completed		<a href="#">View</a>
SM Acknowledgement	○		<a href="#">View / Acknowledge</a>

[Return to Current Documents](#)

- Review the FRO's evaluation and SRO's comments, then enter any additional overall comments you may have in **Section 9** at the bottom of the page

**Section 9 - Staff Member Comments**

**Staff Member Comments Summary**

**Comments:** I wish to thank my supervisors for all of their support and encouragement. I am looking forward to another productive year on the team.

- When you are finished, click [Acknowledge Review](#) > [OK](#) to acknowledge the evaluation.

# ADMINISTRATIVE ACTIONS

## CHANGE THE FIRST REPORTING OFFICER (FRO)

- Click **Main Menu > Manager Self Service > Performance Management > Performance Documents > Current Document**
- Click [Performance Document](#) in the row that corresponds to the staff member and performance cycle you wish to review

Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	Workplan

- Click [Transfer to Another FRO](#)

### Current Performance Documents

#### Document Details

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

#### Current Performance Document

**Document ID:** 1624  
**First Reporting Officer:** Justine Rosales  
**Second Reporting Officer:** Edouard CONSTANTIN [Transfer to Another FRO](#)  
**Additional Supervisor(s):**

Document Progress		
Step	Status	Action
Workplan	✓ Approved	<a href="#">View</a>
Midpoint Review	○ Not Started	<a href="#">Start / Edit</a>
SM Self Evaluation	○	
FRO Evaluation	○	
SRO Approval	○	
SM Acknowledgement	○	

[Return to Current Documents](#)

Changes to the FRO must be made by the FRO listed on the document.



- Select the name of the staff member whose document you want to transfer.
- Click

### Transfer to another FRO

Select the staff member(s) whose document(s) you wish to transfer, then click the 'Continue' button to proceed.

Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status	Status
<input checked="" type="checkbox"/> Polla Taylor	Justine Rosales	Edouard Constantin	Performance Document	01/04/2017	31/03/2018	In Progress	Workplan

[Select All](#) [Deselect All](#)

- f. Click [Select FRO](#) on the **Confirm Transfer** page
- g. Enter the last name of the FRO and click
- h. Select the name of the FRO and click
- i. Click  >  to complete the transfer

### Person Search

Instructions

Last Name

First Name

Search Results

<input checked="" type="radio"/>	Robert Bruce	<input type="button" value="i"/>
<input type="radio"/>	Christian Brun-Cosme-Bruni	<input type="button" value="i"/>

## CHANGE THE SECOND REPORTING OFFICER (SM)

- Click **Main Menu > Self Service > Performance Management > My Performance Documents > Current Documents**
- Click [Select/Update SRO](#)

**Current Performance Documents**

**Document Details**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

**Current Performance Document**

**Document ID:** 1624   
**First Reporting Officer:** Justine Rosales  
**Second Reporting Officer:** Edouard CONSTANTIN → [Select/Update SRO](#)  
**Additional Supervisor(s):** [Select/Update Addit. Supervisor](#)

**Document Progress**

Step	Status	Action
Workplan	✓	<a href="#">View</a>
Midpoint Review	○	<a href="#">Start / Edit</a>
SM Self Evaluation	○	
FRO Evaluation	○	
SRO Approval	○	
SM Acknowledgement	○	

[Return to Current Documents](#)

- Enter the SRO's last name and click

**Person Search**

**Instructions**

Last Name    
 First Name

**Search Results**

→  Justine Rosales 

- Select the SRO's name and click

## ADDITIONAL SUPERVISOR FUNCTIONS

The additional supervisor process involves the following three actions/steps:

**Staff Member (SM)** – Selects the Additional Supervisor(s)

**Additional Supervisor(s)** – Accepts the request and makes comments

**SM, FRO and SRO** – Review Additional Supervisor comments

### SELECT AN ADDITIONAL SUPERVISOR (SM)

- Click **Main Menu > Self Service > Performance Management > My Performance Documents > Current Documents**
- Click on [Select/Update Addit. Supervisor](#)

**Current Performance Document**

**Document ID:** 1623 

**First Reporting Officer:** Justine Rosales

**Second Reporting Officer:** Edouard CONSTANTIN [Select/Update SRO](#)

**Additional Supervisor(s):** [Select/Update Addit. Supervisor](#) 

**Document Progress**

Step	Status	Action
Workplan	 In Progress	Edit
Midpoint Review		
SM Self Evaluation		
FRO Evaluation		
SRO Approval		
SM Acknowledgement		

- Click on  [Add Additional Supervisor](#)

**Nominate Additional Supervisor**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

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 **Participant Role: Additional Supervisor** 2 Maximum

**Nominations**

Currently there are no nominees in your nomination list.

 [Add Additional Supervisor](#) 

- d. Enter the Additional Supervisor's last name and click
- e. Select the Additional Supervisor and press

### Person Search

▶ Instructions

Last Name

First Name

Search Results

<input checked="" type="checkbox"/>	Justine Rosales	<a href="#">i</a>
-------------------------------------	-----------------	-------------------

- f. Repeat steps c. – e. in order to add a second Additional Supervisor.
- g. When you are finished, click on

## ACCEPT THE REQUEST AND COMMENT (ADDITIONAL SUPERVISOR(S))

### Step 1: Accept the Evaluation Request

- a. Click **Main Menu > Self Service > Performance Management > Additional Supervisor Functions > Pending Evaluation Requests**
- b. Check the box next to the staff member's name and click

### Pending Evaluation Requests

Pending Evaluation Requests			
	Name	Document Type	Due Date
<input checked="" type="checkbox"/>	Polla Taylor	Performance Document	31/03/2019

[Select All](#) [Clear All](#)

Prior to making comments on the staff member's performance, the additional supervisor must first accept the evaluation request.



### Step 2: Provide Comments

- a. Click **Main Menu > Self Service > Performance Management > Additional Supervisor Functions > Current Evaluations**

The evaluation request and comment section can be found under **Self Service > Performance Management > Additional Supervisor Functions**



- b. Click [Performance Document](#) in the row that corresponds to the **staff member** for whom you wish to provide comments for

## My Current Evaluations for Others

Listed below are your current evaluations for which you are providing feedback.

Current Evaluations for Others				
Staff Member	Document Type	Begin Date	End Date	Status
Polla Taylor	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	In Progress

- c. Enter your comments

### Section 1 - End-of-Cycle Comments

#### End-of-Cycle Comments Summary

**Comments:** Good Job

- d. When you are finished, click on  >

## REVIEW ADDITIONAL SUPERVISOR COMMENTS (SM)

- a. Click **Main Menu > Self Service > Performance Management > Performance Documents > Current Documents**
- b. Click [Performance Document](#) in the row that corresponds to the performance cycle date you wish to review
- c. Click [View](#) in the **Additional Supervisor Evaluation** row

### Current Performance Document

**Document ID:** 1623 

**First Reporting Officer:** Justine Rosales [Transfer to Another FRO](#)

**Second Reporting Officer:** Edouard CONSTANTIN

**Additional Supervisor(s):** Shiva Kumar

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#### Document Progress

Step	Status	Action
Workplan	✓ Approved	<a href="#">View</a>
Midpoint Review	○ Not Started	<a href="#">Start</a>
SM Self Evaluation	○	
FRO Evaluation	○	
SRO Approval	○	
SM Acknowledgement	○	

---

#### Additional Supervisor

Step	Status	Action
Additional Supervisor Evaluation	✓ Completed	<a href="#">View</a>

[Return to Current Documents](#)

- d. Click on the **Additional Supervisor's** name to view the comments
- e. When you are finished, click on [Return to Current Documents](#)

### Review Participant Evaluations

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period: 01/04/2017 - 31/03/2018

Performance Document Details		
<b>Document ID:</b>	1623	
<b>First Reporting Officer:</b>	Justine Rosales	
<b>Second Reporting Officer:</b>	Edouard CONSTANTIN	
<b>Additional Supervisor(s):</b>	Shiva Kumar	

Participant Evaluations		
Participant	Role	Status
<a href="#">Shiva Kumar</a>	Additional Supervisor	Completed

[Return to Current Documents](#)

## REVIEW ADDITIONAL SUPERVISOR COMMENTS (FRO, SRO)

- a. Click **Main Menu > Manager Self Service > Performance Management > Performance Documents > Current Documents**
- b. Click [Performance Document](#) in the row that corresponds to the performance cycle date you wish to review
- c. Click [View](#) in the **Additional Supervisor Evaluation** row

Current Performance Document			
<b>Document ID:</b>	1623		
<b>First Reporting Officer:</b>	Justine Rosales	<a href="#">Transfer to Another FRO</a>	
<b>Second Reporting Officer:</b>	Edouard CONSTANTIN		
<b>Additional Supervisor(s):</b>	Shiva Kumar		

Document Progress			
Step		Status	Action
Workplan	✔	Approved	<a href="#">View</a>
Midpoint Review	○	Not Started	<a href="#">Start</a>
SM Self Evaluation	○		
FRO Evaluation	○		
SRO Approval	○		
SM Acknowledgement	○		

Additional Supervisor			
Step		Status	Action
Additional Supervisor Evaluation	✔	Completed	<a href="#">View</a>

[Return to Current Documents](#)

- d. Click on the **Additional Supervisor's** name to view the comments

**Performance Document**

**Additional Supervisor Evaluation**

Polla Taylor, HUMAN RESOURCES ASSISTANT  
 Performance Cycle: 01/04/2017 - 31/03/2018  
 Actual Period:  -

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[Return to Document Detail](#)

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**Section 1 - End-of-Cycle Comments**

**End-of-Cycle Comments Summary**

**Comments:** Good job. 

- e. When you are finished, click on [Return to Current Documents](#)

**Performance Document Details**

**Document ID:** 1623  
**First Reporting Officer:** Justine Rosales  
**Second Reporting Officer:** Edouard CONSTANTIN  
**Additional Supervisor(s):** Shiva Kumar

Participant Evaluations		
Participant	Role	Status
<a href="#">Shiva Kumar</a> ←	Additional Supervisor	Completed

[Return to Current Documents](#) ←

## PRINT A COMPLETED DOCUMENT (SM)

- Click **Main Menu > Self Service > Performance Management > My Performance Documents > Historical Documents**
- Click [Performance Document](#) in the row that corresponds to the performance cycle date you wish to print

Performance Documents							Customize   Find   View All	First	1 of 1	Last
Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status				
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	SM acknowledgement				

- Click [View](#) in the **SM Acknowledgement** row

Document Progress			
Step	Status	Action	
Workplan	✓ Approved	<a href="#">View</a>	
Midpoint Review	✓ Completed	<a href="#">View</a>	
SM Self Evaluation	✓ Completed	<a href="#">View</a>	
FRO Evaluation	✓ Completed	<a href="#">View</a>	
SRO Approval	✓ Completed	<a href="#">View</a>	
SM Acknowledgement	✓ Acknowledged	<a href="#">View</a>	

- Click the icon at the top or bottom of the page. A printable version of the document appears
- In your browser's menu, click **File > Print** and follow your usual procedure to print a document



**United Nations**  
**Performance Document**

Performance Cycle: 2017 - 2018  
Performance Period: 01/04/2017 - 31/03/2018  
Status: Completed

**Taylor, Polla**  
Functional Title: HUMAN RESOURCES ASSISTANT  
Org Unit: ESCAP IDD  
Index Number: 999901  
Gender: Female  
Category: G-5

[Section 1 - Goals](#)

End of Cycle Goal Summary	
<b>S/M Comments:</b>	Comment inserted here...
<b>FRO Comments:</b>	Evaluation comments inserted here...

## PRINT A COMPLETED DOCUMENT (FRO)

- Click **Main Menu > Manager Self Service > Performance Management > Historical Documents**
- Click [Performance Document](#) in the row that corresponds to the performance cycle date you wish to print

Performance Documents							Customize   Find   View All	First	1 of 1	Last
Staff Member	FRO	SRO	Document Type	Begin Date	End Date	Status				
Polla Taylor	Justine Rosales	Edouard Constantin	<a href="#">Performance Document</a>	01/04/2017	31/03/2018	SM acknowledgement				

- Click [View](#) in the **SM Acknowledgement** row

Document Progress			
Step		Status	Action
Workplan	✓	Approved	<a href="#">View</a>
Midpoint Review	✓	Completed	<a href="#">View</a>
SM Self Evaluation	✓	Completed	<a href="#">View</a>
FRO Evaluation	✓	Completed	<a href="#">View</a>
SRO Approval	✓	Completed	<a href="#">View</a>
SM Acknowledgement	✓	Acknowledged	<a href="#">View</a>

- Click the  icon at the top or bottom of the page. A printable version of the document appears
- In your browser's menu, click **File > Print** and follow your usual procedure to print a document



**United Nations**  
**Performance Document**

Performance Cycle: 2017 - 2018  
Performance Period: 01/04/2017 - 31/03/2018  
Status: Completed

**Taylor, Polla**  
Functional Title: HUMAN RESOURCES ASSISTANT  
Org Unit: ESCAP IDD  
Index Number: 999901  
Gender: Female  
Category: G-5

**Section 1 - Goals**

End of Cycle Goal Summary	
<b>S/M Comments:</b>	Comment inserted here...
<b>FRO Comments:</b>	Evaluation comments inserted here...